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Subject: Guidance on Essential Critical Infrastructure Workforce
Date: Thursday, March 19, 2020 2:51:06 PM
Attachments: [image002.png](#)
[Guidance on the Essential Critical Infrastructure Workforce.pdf](#)
[CISA Talking Points and FAQs.pdf](#)

Good afternoon, COG homeland security planners,

In light of the evolving COVID-19 situation in Texas, we are passing along the attached Guidance on Essential Critical Infrastructure Workforce, developed by the DHS Cybersecurity and Infrastructure Security Agency (CISA). From the document:

CISA uses trusted partnerships with both the public and private sectors to deliver infrastructure resilience assistance and guidance to a broad range of partners.

In accordance with this mandate, and in collaboration with other federal agencies and the private sector, CISA developed an initial list of “Essential Critical Infrastructure Workers” to help State and local officials as they work to protect their communities, while ensuring continuity of functions critical to public health and safety, as well as economic and national security. The list can also inform critical infrastructure community decision-making to determine the sectors, sub-sectors, segments, or critical functions that should continue normal operations, appropriately modified to account for Centers for Disease Control (CDC) workforce and customer protection guidance.

The attached list identifies workers who conduct a range of operations and services that are essential to continued critical infrastructure viability, including staffing operations centers, maintaining and repairing critical infrastructure, operating call centers, working construction, and performing management functions, among others. The industries they support represent, but are not necessarily limited to, medical and healthcare, telecommunications, information technology systems, defense, food and agriculture, transportation and logistics, energy, water and wastewater, law enforcement, and public works.

Please share this guidance with local government stakeholders throughout your regions in order to help ensure that critical functions continue during the COVID-19 response.

Please let me know if I can provide any additional information or assistance, and thank you for supporting homeland security planning in Texas.

Sincerely,

Brandon

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