

From: [Kimberly Lile Dowty](#)
To: [Kimberly Lile Dowty](#)
Subject: FW: Testing of PSAP Continuity of Operations Plans (COOP) and Contingency Routing Plans
Date: Wednesday, March 18, 2020 1:01:53 PM
Attachments: [FW COVID-19 Cost Tracking Tools.msg](#)
[COVID 19 Contingency Plan.xlsx](#)
[image001.png](#)
[image002.png](#)

From: Kelli Merriweather <kellim@csec.texas.gov>
Date: Wednesday, March 18, 2020 at 12:57 PM
To: Ginny Lewis Ford <glewisford@txregionalcouncil.org>
Subject: FW: Testing of PSAP Continuity of Operations Plans (COOP) and Contingency Routing Plans

Ginny,

This is the email all of the COG 9-1-1 Coordinators received. Staff Chris Lyons and Joyce Guillen sent the message out to their assigned staff yesterday. They all received the same message.

Thank you for informing the Eds. Always helps to have Executive support.

Let me know if you or anybody has questions.

Regards,

Kelli Merriweather
Executive Director
Commission on State Emergency Communications
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From: Chris Lyons <chrisl@csec.texas.gov>
Sent: Tuesday, March 17, 2020 3:15 PM

To: Beth Eggar <beggar@texoma.cog.tx.us>; Gail Robinette <gail.robinette@pbrpc911.org>; Gay Lynn Mosher <gmosher@spag.org>; Helen Hill-Yancy <helen.hill@ctcog.org>; Joe Rogers <jrogers@westcentraltexas.org>; Manuel (Manny) Cruz <mcruz@lrgvdc911.org>; Marcela Medina <mmedina@aacog.com>; Marisa Quintanilla <marisaq@riocog.org>; Pete De La Cruz <pdelacruz@setrpc.org>; Raul Diaz <raul.diaz@mrgdc.org>; Rea <rashington@atcog.org>
Cc: Heather Barnes <heatherb@csec.texas.gov>; Monica Watt <monicaw@csec.texas.gov>; Kelli Merriweather <kellim@csec.texas.gov>; eddie.guerra@mrgdc.org; jgarcia@lrgvdc911.org; jwilmore@setrpc.org; laura.torres@pbrpc911.org; mharp@texoma.cog.tx.us; mluster@atcog.org; pdavis@westcentraltexas.org; pquintero@aacog.com; rebecca.cooley@ctcog.org
Subject: Testing of PSAP Continuity of Operations Plans (COOP) and Contingency Routing Plans

Hello 9-1-1 Coordinators,

During this time of heightened concern due to COVID-19, CSEC requests for RPCs to review your PSAP Continuity of Operations Plans (COOP) and Contingency Routing Plans which are attached to the RPC's Strategic Plans (budget stage 2a). Please take active steps to test the plans to ensure plans mitigate risks, tackle immediate priorities and ensure 9-1-1 calls are answered at an alternate PSAP without a degradation of service.

Please conduct drills and test your plans this week and make adjustments to prepare for the possibility of activating them. Please utilize the attached spreadsheet to log your test results and provide information to CSEC by Monday, March 23rd by noon.

CSEC also recommends for RPCs to track all identified costs related to COVID-19. Attached to this email, you will find guidance for COVID-19 cost tracking.

If you need any assistance please reach out to Joyce or Chris and they can assist you at any time.
Thank you

Thanks,

Chris Lyons
9-1-1 Program Specialist
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