

TARC 9-1-1 Coordinators' Association Meeting September 10, 2025

Start time: 9:00 am

Introductions

CSEC

- Demystifying 911 course from NENA...CSEC will be hosting this class. This will be held at another 911 workshop. The expectation is to be a 2 day class. It goes into heavy detail on next generation call flow. We will be given notification for travel to plan well ahead of time.
- "We will be submitting phase 1 to the FCC for everyone in October (of 2025)"
 - o This will cover all of the OSP's
 - Correcting PSAP FCC IDs/requesting
 - This is required on the form that CSEC fills
 - CSEC has worked with AT&T and Motorola so they are aware of this happening
 - o COGS will not have to do anything except the ED will have to sign it
 - o COGS/ED will sign off on them and CSEC will take care of this and track everything from there
 - o Once information is submitted; the bigger OSP's have 6 months to complete their transition
 - o The rural ones have 12 months.
 - o As soon as either OSP submits they are automatically on the clock
 - o As soon as this information is turned in legacy line items should fall off
 - This should include only:
 - Test cell phones
 - Long distance lines
 - o There are 2 phases on the OSP migration
 - 1: OSPs connect via SIP to the CORE.
 - 2: OSP's send up a list to the NGCS to the provider.
 - CSEC will be taking step 2 step by step due to technical information
 - Wireless carriers are "easier" and will be knocked all out at once.
- CSEC is coordinating with AT&T to move forward
 - o This makes it a little easier for not only AT&T but also for other municipal districts
- PPS 039
 - o Once OSP migration is complete these costs should not be there anymore

- Need to look into transition from copper to voip
 - If you're having issues on finding circuits let CSEC know
- CSEC will be making sure to move off of the old tech especiall copper lines
 - Several types of service for your admn lines
 - PORT your numbers over
- Reporting deadlines:
 - Tight turnarounds...
 - Get your performance reports on in time due to internal deadlines with CSEC
- CSEC will be doing monitoring visits this year. Will be working with us sometime later this year/into next year.
 - There are 19 to work with
 - Will work around state and national conference.
 - Don't count on those times
 - Don't count on holiday times
 - Will be visiting the COG and then a PSAP
 - "If you have a newer ED it would be great to speak with them"
 - CSEC will be picking a PSAP
- Compliance Changes:
 - "There is no changes in quarterly compliance"
 - Mid year in GIS Factor
 - ALI changed to 99.50
 - Ali to SSAP changed to 98.75
 - Total GIS errors will change to 1.05
 - "inherent program factors" will be the new title in 8-11
 - Will be identified as fundamental elements that cannot be changed
 - 1.5 mil or greater than 3.5 mil
 - Total population s 125k or less than 350k
 - Total plan is greater than 12.5k
 - PSAPs in plan now 20
 - This information will be posted on the website
 - Annual compliance will be the same as mid year
 - QFR's will now be graded.
 - Turn in BY THE DUE DATE
 - Cyber security will be part of compliance (and due within the fiscal year)

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- Special sessions
 - SB8 funding was given to CSEC
 - Have an additional 554k in FY 26
 - 192,357 in FY 27
 - Continue sending invoices monthly (funding request)
- FY 23 (unspent and allocated out)
 - Just swept up 11 mil that went back into the fund balance
 - This went back into the 5050 fund
 - This will be allocated “later”
 - “Please spend your money”
 - “if you got it spend it”
 - Spending down...most (if not all?) amendments are with Andrew
- Pay attention on PPS 008
 - More detail will be needed
 - It lists out on everything that needs to be put on the letter
 - Cover all the details
 - (Noel note: include details, brief summary, scope of work. Act like you're explaining it to the public as an open records request)

Approval of Minutes

-motional of approval

1st Pete

2nd John

New Business:

- Moved to 3:30 pm (non opposition)

Committee Updates:

- ByLaws (Pete)
 - o No report
 - o Adding Tracy Hughes as sub committee to Bi-Laws
- Compliance
 - o Sub committee conference call
 - Thoughts of GIS goals
 - Eventually will reach a cap. Idea is 99.75
 - o Over the years will be incremental
 - This will be similar to how it was for the Intrado database
 - Idea is to have a little error (we are all human)
 - o Annual compliance (errors in the log greater than 180 days aka from TN's)
 - ECAC will be updating the GIS standards again in the spring of 2026
 - Annual compliance will be replacing this error factor with something else since GIS is becoming more important moving forward
- Database/GIS
 - o Any agencies that are still using ArcMap (10.X) for some or all users. You need to start making a plan to migrate off and go to ArcPro
 - ESRI ends support March 31, 2026
 - Most of your IT departments may be seeing issues potentially as they aren't issuing security patches
 - Make sure you have a transition plan in place for the new software
 - There are a number of GIS personell in the state who have experience in this. Please reach out.
 - o There will be a GIS users group meeting (this includes ECD's and COGS)
 - Monday of the Fall Public Safety Symposium
 - Discussion will be different discussions on migrating
 - o Issue: on AT&T side, several agencies are experiencing issues when ubmitting GEOCOMM (EGDMS) who then submits to AT&t. AT&T then submits that to their database. There seems to be some issue on the intrado side with things being in sync.
 - If you're having issues submitting GIS data and it is on your RCL and not matching your MSAG in AT&T PSP
 - Yu need to be tracking those and listing those
 - o Report those to GEOCOMM

- Heather will be speaking with AT&T to set up a training session on the database
- GEOCOMM did announce they will be doing new metrics. This won't count against your metrics.
- If you need to make any ESN Changes (on AT&T side)
 - Routing or ENT
 - Those have to be submitted to AT&T as a whole separate support ticket
 - This can take several weeks or longer to get done
 - As soon as you know about those, this needs to NOT be an afterthought. Submit that information as soon as possible
- Sub addressing
 - Start looking into this as we're handling more detailed GIS records
 - School floor plans and other interior information
 - Also relates to Kari's law and Ray Baums (sp) act
 - "if the excavation is a hotel and dial 911 you should just be able to dial 911 directly and it should have a dispatchable location
- Legislative (Pete)
 - Took place and there was a lot of activity of different bills being put forth
 - Senator Miles for SB 2860 referred in business in commerce
 - Chaired by Charles Schwartner
 - The bill is a fee increase that is tied to a consumer price index on the need to raise the cellular rate fee
 - Several senators put this idea forward to the 911 alliance
 - The bill died in committee as it was understood it was a possibility that it seemed like a tax
 - It is understood that we're not getting enough with the 0.50 fee
 - Legislative is working to address the shortage, but there still needs to be adequate funding
 - Andrew shared a spreadsheet of the different bills and fees related to 911
 - 20 entries that deal with your state agency
 - Some of them are related to 911
 - There are mentions of AI
 - Make sure you are educated on this subject for future implementation

- Next Gen Committee (Amanda)
 - Adding **Noel Esquivel**
 - Informal call with Pete (OSP Migration)
 - Already have access to nextgen services
- PSAP Operations Committee
 - No Updates (technically)
 - Unable to find TTY machines at this time
 - Diglo is a good vendor
 - ERGO Direct
 - Amazon, CDW (if possible)
- Strategic Planning/Equipment Replacement
 - Met in March and reviewed instructions for stage 2 submissions
 - Virtual presentation in May 2025 for spend down options
 - Incumberances and balance sheets
 - **Amanda Tienda** as a member (and Chair)
 - Adding **Noel Esquivel** to Committee
 - Adding **Tracy Hughes** to Committee
 - Adding **Rea Allen** to Committee
- Training/Pub Ed Education
 - Adding **Katelynn Acevedo** as Committee (replacing Bea Gabrillo)
 - Patti requested to add **Adriana Munoz** to committee
 - Hilda is no longer on committee, adding Mason on the committee
 - Training course Updates:
 - 7 new courses to CSEC for review
 - Waiting to hear back on approval on the training list
 - What would be the process on any consideration that were previously denied.
 - Possibly due to description..so committee will be getting with CSEC to review and also vendors. The wording makes a different in submissions
 - Updating approved/denied courses
 - Making sure there is a list of both explicitly

- PUB ED Updates:
 - PETS Group is doing a podcast project that will be launched
 - Will be looking at it from PETS perspective
 - 9/27 meeting in prep for the 2026 World Cup (FIFA)
 - Continued outreach on Karis outlaw compliance
 - Additional future events:
 - National night out
 - National headstart month
 - Fall Symposium
- Wireless Services
 - Did not meet (NO Updates)
- Emergency Communications Advisor Council (Pete)
 - 2 members from COG
 - 2 members from 911 districts
 - 2 members from Municipal Districts
 - Andrew chairs these meetings
 - Meet bi-monthly. Andrew usually chairs. Last meeting was on Friday
 - World cup was mentioned and being tracked
 - This will be a national event with some matches in Texas
 - Planning is ideally similar to the eclipse
 - Noah making presentations on SB8 money and wireless fund
 - SB8 money
 - Last report was back in July. 71% of time has elapsed
 - 73% of the funds were expended (a little ahead)
 - Prop 8 (broadband fund)
 - 155 mil dedicated for 911 programs
 - Districts and municipal districts were able to receive that money
 - The have to report to the Commission on how they are spending it
 - Has been significant progress on these districts moving to nextgen
 - All RPC's have already moved to next gen
 - Most of the money has been allocated into the 5050 fund
 - OSP migration was covered this past Friday
 - Shut the tandems down by June of 2026 (floated at this point in time)
 - Next call will be in November of 2025

- Minutes for these meetings are on the CSEC website
- There was a subcommittee formed for FIFA but the Houston area was operating more on their own
- Dallas area has their own team set up and has CSEC in to be included to at least be in the know
 - “There didn’t seem to be a need to have an ECAC sub committee..but its still there (should we need it)” - Heather abridged version

Round Table Discussion (POTS Lines)

- Tim received notification that POTS lines need to be replaced
 - AT&T is looking to replace all their copper and get it out of service
 - Possible vendor(s):
 - OOMA
 - Webinar is 9/17 at 11am
 - Possible that this may overrun with SB8 Seminar that’s from 10-1030am
 - Idea is to change them all
 - do a plan amendment to add the activity to purchase the equipment
 - word your plan amendment correctly (PPS 008)
 - changing from Analog to VoiP will also be a change in your recording. Make sure to double check
 - this also may effect your maintenance provider/equipment provider
- ECATS (or any other data for calls)
 - Several other COGS are swhtcing (such as Rapid Deploy)
 - If historical data can be transferred from Intrado to another it would be great
 - Currently Intrado charges a subscription (service) for older data if/when you migrate to another system
 - This is half the amount per month of your standard licensing fee
 - Export Fee may or may not be listed on HGAC
 - If it not listed, how would you procure this?
 - (Opinion) You should not be beholden to a vendor for archived data
 - One COG was reporting 144 a month PER SITE and this is for viewing only. Unknown if for pulling and using the data
 - CSEC is not partial to a vendor but you must have a data records management.
 - There are now 3 vendors to choose from

Break for Lunch (11:24am)

Back 1:30 pm

- GEOCOMM Presentation
 - Datahub (updates in July and some in September that will be deployed today (9/10/2025))
 - Updates in July have clearer messaging on what's being checked and having a better idea of what you're looking for
 - ALI to RCL will have a new feature called "roll ups"
 - Summary report will still show your total number of fallouts
 - Messaging should also be more clear on for numbers
 - Order is now changeable
 - If you've ever downloaded it and seen it in ABC order, it becomes cumbersome.
 - It will now be re-arrangeable and make sense
 - New data upload data features
 - Able to download your last 4 successful or failed
 - This is great if your data is corrupt or compare your last data
 - MSAG to RCL sync
 - Did add in August
 - If you want to do a self audit just download from your provider (AT&T/Motorola)
 - Format can be whatever. (*.csv, etc.)
 - Intrado Reported Errors
 - "seen a few RPC's have recurring errors"
 - Authroative boundary
 - Responder boundires
 - Address/range overlaps
 - Boundary errors are coming up in Intrado because their checks are set to 0 (there is no buffer)
 - If points are right on the boundary and converted to WGS84 normally they are pulled closer which creates this error
 - Roads should be snapped to the polygon
 - CHECK YOUR VERTICIES
 - If it looks snapped on the verticies and use the OAD code
 - Fire/law/medical PSAP
 - Usually a provisioning boundary issue
 - This is a whole separate thing that GEOCOMM has to do

- Boundary gaps/overlaps
 - You can have sliver gaps with your neighbor
 - If you're reloading a provisioning boundary you can see those gaps
 - You'll need to determine the correct projection
 - This is usually either an EAST or WEST projection based on the area of Texas
 - ALL error needs to be updated through AT&T portal
 - If not being corrected
 - Add in comments
 - Reach out to telco directly
 - NENA does have contact info
 - Make sure you are providing your ALL
 - If you're not you are just comparing it to old data
- New Business
 - New Officers
 - Charlsetta Malone (New Chairman)
 - Noel Esquivel (VP Chair)
 - Open Floor
 - (brought up by Heather just now)
 - AT&T ESINET costs
 - Has been escalated. This will be lowering the amounts in core services
 - Was hoping this would be effective as of 9/1 but may not
 - Was hoping this would be effective as of 9/1
 - If DIR "makes a certain amount of money" then
 - If DIR makes money then this will be reflected as credits on your DIR bill
 - 26-27 Calandar is available; just waiting for it to be uploaded

Break 2:09 pm Come back at 2:15pm

Start time 2:22 pm

TXGIO formally TNIRIS (Richard Wade) presentation

- Why its Important (Geographic data for Texas)
 - o Imagrery
 - You can see changes
 - Example was drought conditions in the early 2010's with rain fall
 - You can access the service through your state agency (such as CSEC)
- How is the data used
 - o Fires, drought etc.
 - o Call from TDEM if they can provide a data file on any body of water file including swimming pools
 - o 2015/2016 story:
 - A rancher called TDEM and all his cows are stranded and may drown
 - Location on ranch was needed and what waterways were being impacted
 - Gauges were checked
 - Drone shot from 2015 on where the cattle would possibly locate up the hill
 - LIDAR was used in this case to see the elevation of the ranch and high points
 - This is the second instance that had the state focus on GIS
 - o Sabine River Authority
 - Predictive models on the sabine river that there will be a high chance of flooding
 - This model was able to get their funding in this case

Motion To adjourn: Christine Hill

2nd: Marissa

Adjoined 3:42pm