TXCC

TEXAS CYBER COMMAND

Partnering for Progress

www.txcc.texas.gov

Joe Poole

Director – Cyber Incident Response Unit (CIRU)

- 14 years experience at DIR NSOC
- Director of Cybersecurity Operations – managed the state networks security as well as the state's datacenters and public cloud cybersecurity
- Responsible for incident response for state agencies during that time working all kinds of events
- 6.5 years experience as a digital investigator at the Office of the Attorney General

Todays Agenda for 911 Coordinators

1. DIR transition to TXCC - Done
2. 911 Incident Reporting Requirements
3. Current Cyber Threats for 911.
4. Incident Response Support

DIR to TXCC Transition

During the 89th Legislative Session, the Texas Legislature passed **House Bill 150**, which established the **Texas Cyber Command (TXCC)** and officially transferred statewide cybersecurity powers, duties, and rulemaking authority from the **Department of Information Resources (DIR)** to the new Command under **Texas Government Code Chapter 2063**.

- **Texas Government Code 2054 > Texas Government Code 2063**
- **Texas Government Code 2059 > Texas Government Code 2063**
- **Texas Administrative Code 202 > Texas Administrative Code 477**

DIR Staff to TXCC Staff

All the DIR staff assigned to statewide cybersecurity were transferred to the Cyber Command on March 1, 2026

The transition is done

TXCC Responsibilities

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Tex. Gov. Code Sec. 2063.004 (A)

PREVENTION & STANDARDS

- Promote public awareness of cybersecurity risks
- Establish cybersecurity best practices and minimum standards
- Provide cybersecurity training and awareness programs
- Establish policies to protect systems and sensitive data
- Coordinate with DIR to ensure technology meets cybersecurity standards

INTELLIGENCE & OPERATIONS

- Operate the Cybersecurity Threat Intelligence Center (CTIC)
- Serve as a cybersecurity information clearinghouse and intelligence hub
- Operate the Digital Forensics Laboratory (DFL)
- Manage the statewide cybersecurity portal and 24/7 cyber hotline

INCIDENT RESPONSE SUPPORT

- Support agencies during cybersecurity incidents and respond to reports
- Provide cybersecurity tools, services, and resources to agencies and covered entities

PARTNERSHIPS & COORDINATION

- Partner with law enforcement on incident response, training, and support
- Collaborate with federal agencies on prevention, response, and recovery

Texas Cyber Command

An Integrated Strategy

- **Information Sharing Analysis Organization** (ISAO) serves TXCC's outward -facing engagement and communications.
- **Unified Cyber Task Force** (UCTF) executes synchronized cyber campaigns, defends state agencies, responds to incidents
- **Cyber Threat Intelligence Center** (CTIC) gathers and shares intelligence to improve readiness, resilience, and situational awareness statewide.

Operational Terrains

TXCC executes its mission to prevent and respond to cyber incidents across six operational cyberspace terrains:

1. **Texas state government entities**
2. Institutions of Higher Education
3. Law Enforcement and Judiciary
4. Covered Entities
5. Critical Infrastructure
6. Texas data

Five Pillars

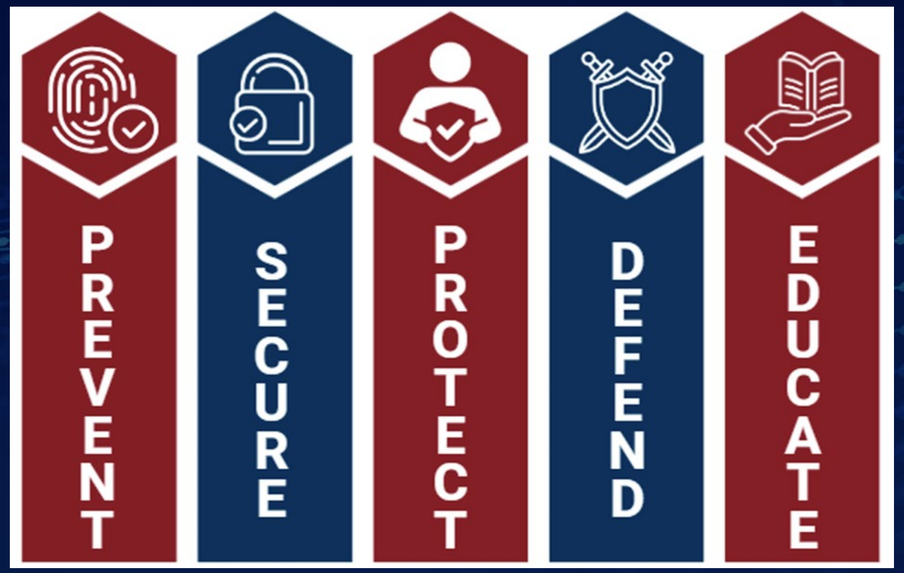
PREVENT – Proactive measures to stop cyber threats and attacks before they can harm systems, networks, or data, acting as the first line of defense.

SECURE – Establish and maintain a foundational, resilient posture across systems, networks, and data.

PROTECT – Implement specific safeguards and countermeasures to limit or contain the impact of a potential cyber incident.

DEFEND – Detect, respond to, and recover from active threats or attacks when protective measures have been bypassed.

EDUCATE – Outcomes focused on training and certifying people on relevant cybersecurity methods and technologies.



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911 Systems Incident Reporting

911 Systems operated by a local government entity are subject to 48 -hour mandatory cybersecurity incident reporting requirements.

Under **Texas Government Code K 2063.302** , a 911 system operated by a local government must report a cybersecurity incident **within 48 hours of discovery** if the event meets any of the following criteria:

1. **System Compromise** – unauthorized incident that compromises info systems, applications, or access
2. **Network Propagation** – it has potential to propagate to other entities
3. **Confidential Data Breach** – unauthorized disclosure or modification of confidential or sensitive personal information
4. **Criminal Violation** - It results in criminal violations that must be reported to law enforcement.

Note – Always seek the guidance of General Counsel

www.txcc.texas.gov/report-an-incident

Big 3 Cyber Threats to Texas 911 Systems

1

Ransomware

The worst-case scenario

2

Data Exfiltration

Stealing PII from call records

3

Denial of Service

Flood your PSAPs with fake calls or internet traffic

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Proactive Cyber Defense

5 Protective Measures

- Endpoint Detection and Response (EDR)
- **Multifactor Authentication (MFA)**
- Vulnerability Management - Up to date Patching
- 24/7 monitoring
- Log retention and analysis

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Cyber Incident Response Unit

1. Hotline Number: 877 -347-2476
2. Incident Response Management and/or Support
3. Digital Forensics
4. Assistance Acquiring Resources

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Securing the Digital Freedom of Texas

- Bringing **focus** where there is **fragmentation**.
- Building **capacity** where there are **gaps**.
- Activating **dedicated capability** to **defend** critical systems.

Joe Poole

THANK YOU

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